



Online Giving - Frequently Asked Questions

"The person who sows sparingly will also reap sparingly, and the person who sows generously will also reap generously. Each person should do as he has decided in his heart—not out of regret or out of necessity, for God loves a cheerful giver. And God is able to make every grace overflow in you, so that in every way, always having everything you need, you may excel in every good work."

-2 Corinthians 9:6-8

1) What are the benefits of Online Giving?

- There are several reasons why online giving might be right for you. One simple reason is that it helps you give! The only requirement to give at any time is a connected device (such as a mobile phone).
- With Online Giving you can sign up, donate, or pay for an event all in one central place with ease.
- Even when you're traveling or visiting family away from our four walls, our giving is with you through our website to allow you to continue to faithfully give.
- Online Giving helps encourage consistent giving. We now have the ability to set up recurring giving, meaning, you set the amount you want to donate to a certain fund, and it's automatic each month. Once established, there's nothing for you to remember to do any longer!
- You can login to your giving account and track your donations for the year. Use this for your taxes and set pledge goals for yourself.

2) Is Online Giving secure? Is my information kept private?

- Yes. All of the information that you enter into the online donation form is secured by SSL encryption. This means that all of the confidential data is encrypted and then transmitted between your connected device and the payment-processing server.
- Additionally, our Online Giving system is fully PCI Compliant and meets or exceeds all PCI Data Security Standards, ensuring your sensitive information is safe from any unauthorized transactions.

3) What payment methods can I use with Online Giving?

- Debit Cards, Check Cards, Visa, MasterCard, Discover, and American Express.

4) How much does it cost for me to use Online Giving? Are there any hidden fees?

- No. Other than your donation amount there are no additional fees or costs to you to use Online Giving. In other words, the amount you select to give will be the amount transferred from your bank account and recognized as your donation total. The church is charged a small administrative fee for the financial transaction similar to the fee that any vendor pays for accepting credit card payments.

5) Can I set recurring or ongoing donations?

- Absolutely! In fact, it's encouraged! Our Online Giving tools provide an array of giving frequencies tailored to meet your needs. You can always choose to make a one-time donation as well.

6) Is my donation to Faith Presbyterian Church tax-deductible?

- Yes. Online Giving operates under the same tax-deductible laws as a cash or check donation you may currently be using.

7) Will I receive documentation of my contribution?

- Yes. Every time a donation occurs you will receive an automated email detailing your contribution amount and assigned fund. Also, you can access your account at any time online and view your donation history.

8) How do I donate to specific funds through Online Giving?

- The Online Giving contribution page has a menu to select each fund you opt to contribute a donation to. By default, donated funds are marked to the "General Budget" and will deposit in Faith's general operating budget. This is commonly the fund you would use to contribute to your annual pledge and tithe.